

## Terms and Conditions

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## Shipping

We use PACK & SEND - international shipping/delivery experts.

They have many years of experience, and specialize in packing and sending art all over the world, always making sure that even the most delicate and valuable deliveries travel securely so that they remain in perfect condition throughout transit.

### They ship to the following countries:

USA, Canada, Australia, New Zealand, China, Japan, Hong Kong, Singapore, Dubai, India, South Africa, Russia.

Europe: Belgium, Cyprus, Denmark, France, Germany, Ireland, Italy, The Netherlands, Norway, Poland, Portugal, Spain, Sweden, Switzerland.

### Customs:

They also advise and prepare all required customs paperwork to ensure your shipment has a smooth transit through both UK customs and the receiving country's customs authority.

This service offers both you and us peace of mind with the safe transportation of your artwork.

I also use PACK & SEND to deliver large pieces of artwork within the UK.

Shipping costs for large pieces of artwork can vary depending on the piece of artwork and the destination.

(approximate shipping costs for large artwork can range between - £100 - £300).

An exact shipping cost can be obtained on request for specific art purchases. Please contact me via the chat or by email - emmacavell22@gmail.com - for a personalized shipping quote.

You will need to provide your town/city/postcode and your email address, so I can forward you the shipping quote.

(delivery times can vary between approximately - 7 - 30 days).

An exact delivery time can be specified once your order has been placed.

For small and medium size pieces of artwork that are shipped within the UK I use Royal Mail signed for/registered service, for which there is a small charge - approximately between £5 - £15 depending on the size and weight of the artwork.

For small pieces of artwork shipped outside of UK, please contact me via the chat or email for a shipping quote.

#### Collection:

We are based in Oxfordshire, UK. Please contact us via email to discuss options if you would prefer to collect the artwork yourself.

We are happy to supply packaging for the artwork in this situation.

#### Returns:

All artwork shipped by PACK & SEND, is covered for loss or damage by international shipping cover.

Returns are only accepted if the artwork arrives damaged or defective in transit. If this is the case, please photograph the artwork on receipt, in it's original packaging as proof of damage, and contact me within 24 hours.

We do not except exchanges or cancellations on custom orders.

But please contact me via email if you have any problems with your order.

[emmacavell22@gmail.com](mailto:emmacavell22@gmail.com)

We reserve the right to change our prices for products displayed at any time, and to correct pricing errors that may inadvertently occur.

We may without prior notice, change the services; stop providing the services or any features of the services we offer; or create limits for the services. We may permanently or temporarily terminate or suspend access to the services without notice and liability for any reason.

You agree to indemnify and hold Emma Cavell harmless from any demands, loss, liability, claims or expenses made against them by any third party due to, or arising out of, or in connection with your use of the website or any of the services offered on the website.

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